



TORGAU-INFORMATIONS-CENTER • Markt 1 • 04860 Torgau

Booking terms and conditions 2025 (extract)

The period for calculating the price begins when the group arrives, but no later than the agreed start time of the tour. If the agreed tour duration is exceeded by more than 15 minutes at the request of the group, the price will be increased to the next hourly rate.

Our tour guides are instructed to be ready 15 minutes before the agreed time and to wait until 30 minutes after the agreed time. After this time has elapsed, the guest's entitlement to the booked guided tour lapses. A cancellation invoice in the amount of the tour price will be issued.

If guests report a delay of 30 minutes or more, a waiting fee of € 30.00 will be charged in addition to the tour price.

Provided that the tour guides are available, they will try to keep to the duration of the tour.

There is no cancellation fee up to 7 working days before the date. Thereafter, 25% of the tour price will be charged up to 3 working days before the date, 50% up to 1 working day before the date and 100% if the tour is canceled on the same day.

Depending on the agreed method of payment, the guest must provide a confirmation of payment or, in the case of cash payment, pay the fee against receipt at the Torgau Information Center or to the tour guide. In any case, the tour guide must sign a proof of service.

If the performance of the agreed tour is impossible, impaired or endangered due to force majeure, the service may be canceled or interrupted. The guest is not entitled to compensation.

Cancellation costs and fees for culinary tours:

Cancellation is free of charge up to the 5th working day before the start of the service. From the 4th to the 1st working day before the start of the service, a cancellation fee of 50% of the agreed total price per person will be charged. On the day of the service, a fee of 100% of the service price will be charged. The cardholder is free to pass on or sell the card.

All guided tours also take place in bad weather. Please ensure that you are dressed appropriately for the weather and wear sturdy shoes. If the minimum number of participants is not reached, we reserve the right to cancel the tour up to 2 working days before the date.



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Group prices - Guides tours 2025

Torgau - Group prices 2025					
	Duration	German	Foreign language	Guided tour prices in EURO incl. 19% VAT	
General city tour	up to 1 hour	80.00	110.00		
	up to 2 hours	110.00	140.00	Prices apply for groups of up to 25 people	
Guided tour for school classes	each additional hour	40.00	45.00	Surcharge per additional person € 2.00 per hour	
	up to 1 hour	60.00	90.00		
	up to 2 hours	90.00	120.00		
Themed tour, lecture, tour guide	up to 1 hour	90.00	120.00		
	up to 2 hours	120.00	150.00	Prices apply for groups of up to 25 people	
	each additional hour	40.00	45.00	Surcharge per additional person € 2.00 per hour	
Tour "Spiegelstube"	up to 1 hour	90.00	120.00	plus admission, max. 10 people	
Costume tour	up to 1 hour	10.00 p. P.	-	Minimum price per guided tour € 180.00 per group	
Women or night watchmen	up to 2 hours	15.00 p. P.	-	Minimum price per guided tour € 260.00 per group	
Organ play	approx.25 minutes	132.00		Group up to 25 persons, each additional € 2.00	
History bike	up to 1 hour	80.00	110.00	4 - 6 Passengers per trip	
	up to 2 hours	120.00	150.00		
Further surcharges	City guide in Renaissance dress			25.00	per tour
	2 breads á 500 g	for tasting		on request	per group
	3 breads á 500 g	for tasting		on request	per group
	Sweet pastries 2 pieces á 20 - 25 g (Bärentatzen, quark balls or Stollen confectionery)			on request	per person
	Katharinentröpfchen (0,02l herbal schnapps)			1.50	per person
General				Status: November 2024	
Entrance fees excluding VAT for guided tours are paid directly to the institution or on behalf of the institution.					
and collected for the account of the respective institution.			16.11.2024, Subject to change		
Exhibition "Torgau. Residenz der Renaissance und Reformation"			3.00 p. P.		Children/young people under 17 free
Exhibition "Standfest.Bibelfest.Trinkfest."			3.00 p. P.		
City church, castle chapel			2.00 each p.P.		Children/young people free
Lapidarium, Bürgermeister-Ringenhain-Haus			3.00 each p. P.		free up to 6 years
Katharina-Luther-Stube, Priesterhaus, Handwerkerhaus, Braumuseum			2.00 each p.P.		
Apotheke, Goldschmiede				2.00 each p.P.	
Schuhmachermuseum			3.50 each p. P.		